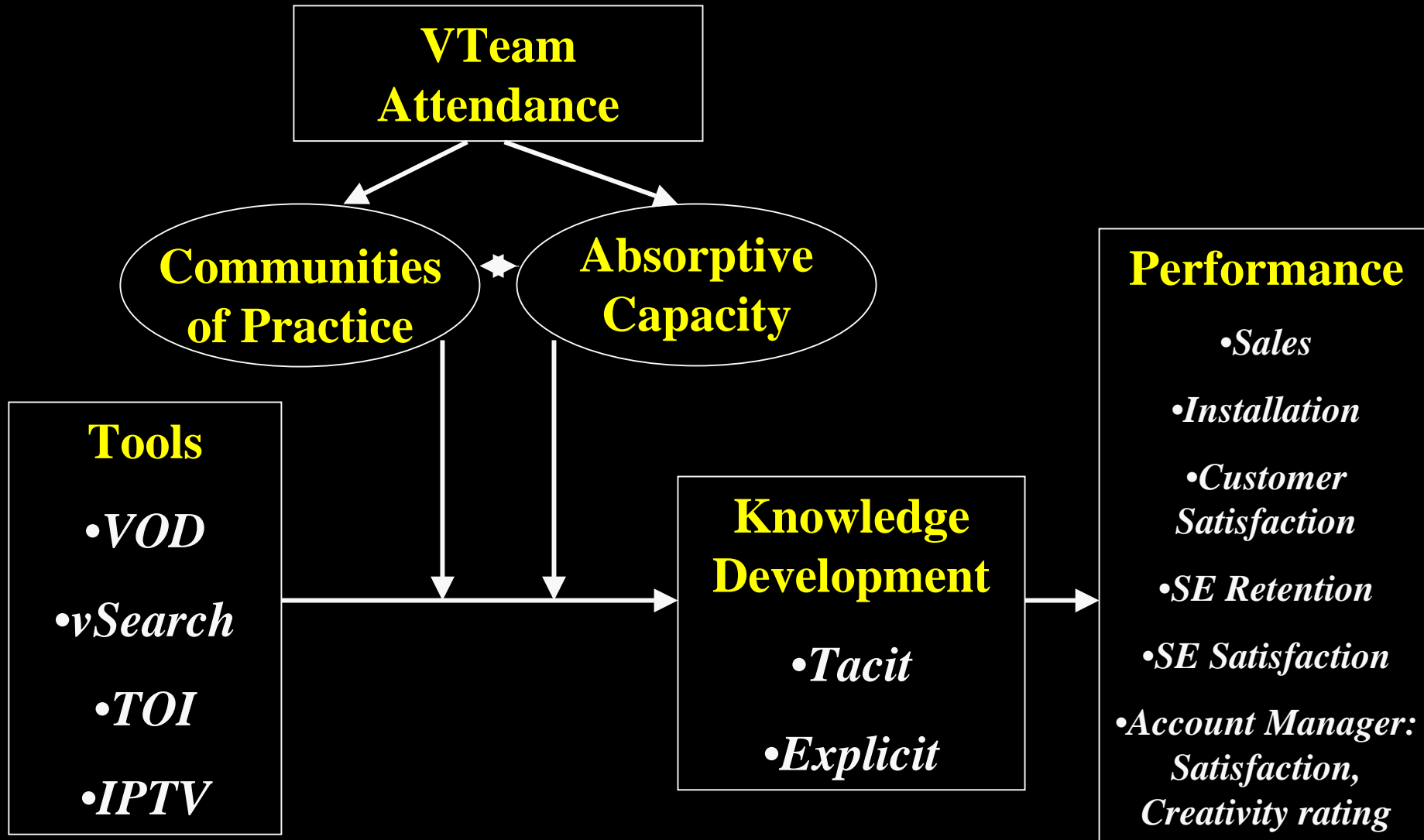


Knowledge Transfer @ Cisco



Study Process

- **Create Tacit Knowledge Survey**
 - Sternberg, R. J., et al. (2000). *Practical Intelligence in Everyday Life*. Cambridge: Cambridge University Press.
- **Survey of SEs, SEMs, & AM**
- **Analysis via Model**